



# knowplace Moodle Services: BCLN Hosting & Support

*knowplace Family of Sites, a registered Moodle Partner, is pleased to provide services for members of the British Columbia Learning Network and its members.*

### **Moodle hosting:**

- Storage space
- Monthly bandwidth transfer
- Unlimited Moodle users (learners, instructors or administrators)
- Daily backups to separate physical hardware
- Weekly off site backups
- All standard Moodle modules
- Student Management System hosting

### **Moodle support services:**

- Online email customer support
- Online training
- Moodle technical product development (new features, changes, etc.)

### **Pricing**

<b>Hosting Packages</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>
<b>Storage</b>	10GB	10GB	20GB	20GB
<b>Bandwidth (monthly)</b>	7GB	14GB	21GB	28GB
<b>Unlimited users</b>	✓	✓	✓	✓
<b>Daily &amp; weekly offsite backups</b>	✓	✓	✓	✓
<b>Standard pricing (annual)</b>	\$3,500	\$5,500	\$7,000	\$8,000
<b>BCLN pricing (annual)</b>	\$2,500	\$4,500	\$6,000	\$7,000

<b>Support Services</b>	<b>10 Hours</b>	<b>25 Hours</b>	<b>50 Hours</b>
<b>Combined Service Package</b>	\$1,350	\$3,000	\$5,250